

3M Building and Commercial Services Division
3M™ Wireless Communication System Model XT-1



Fully
Digital
Wireless
Communication

We've Taken Digital Communication to the Next Level.

3M's primary focus is, and will always be, the customer.

We have dedicated ourselves to understanding the needs and special requirements of the Quick Serve Industry. We then focused our innovative resources on creating the next generation of Digital Wireless Communication. Introducing the 3M™ Wireless Communication System Model XT-1.



3M™ Wireless Communication System Model XT-1

Fully Digital System Keeps Your Operation Running Smoothly

Our new system has smart technology and tools to help keep your operation running smoothly and help make your life easier.

- Network-ready connectivity can provide more responsive service support and easy access to critical information
- Advanced technology provides enhanced digital sound quality
- System settings are password protected—preventing unauthorized adjustments

Smart Technology Enhances Drive-Thru Productivity

The QSR market knows that information is the key to improving efficiency and bottom-line results. 3M Wireless Communication System Model XT-1 is the first drive-thru intercom system to offer remote self diagnostics. Potential problems can be identified before they become critical which saves time and money.

The system practically takes care of itself—providing you with assurance that your system is running smoothly.

- Minimize costs associated with downtime and service calls
- Remote diagnostics and system settings facilitate off-site support
- Service request can be generated directly from the base station
- Automated system monitor can trigger remote service and support assistance
- Alert messaging provides helpful voice prompts

Advanced Sound Clarity Increases Customer Satisfaction

Customer satisfaction increases when your employees can hear and respond quickly and clearly. The Model XT-1 system provides clear, accurate sound for all single or multi-lane configurations.

- Digital dynamic noise reduction improves inbound audio clarity and adds new levels of noise filtering



- Acoustic Echo Cancellation (AEC) automatically identifies and suppresses echoes associated with digital communications
- Automatic Gain Control (AGC) reduces volume variability to improve communication effectiveness
- Spread spectrum technology can significantly reduce interference to maintain high quality communication

Easy-to-Use Automation Provides Operational Excellence

The Model XT-1 system is flexible and easy to use with minimal training required. The ergonomically designed headset has operator-friendly buttons, voice prompts and multiple languages, resulting in better productivity and customer service.

- Multiple order-taking options for expanded levels of customer service
- Self-guided video training allows managers to focus on store operations
- Information and data tracking capabilities lead to increased customer service and productivity
- Built-in messaging and optional greeter enable store promotions and improved customer service
- Industry-proven durable components are designed specifically for QSR use